**ID:** UC01

**Use Case:** Register Query request on Request Page.

**Actor:** User

**Description:**

User enters all required fields and submits response. Mail is sent to Approvers and Request is stored in request.csv

**Precondition:**

None

**Basic Flow:**

User enters all fields.

All fields are validated.

1. User clicks submit.

1.Mail is sent to approver.

2.Request is stored in request.csv file.

3.User is prompted with successful Dialog Box.

4.User is redirected to View Page

1. User clicks clear.
2. All Fields gets cleared

**Exception Flow:**

1. User does not enter all required fields

Exception: User gets prompted with fill all fields prompt.

**ID:** UC02

**Use Case:** User visits View Page

**Actor:**

1. User
2. Approver

**Description:**

All Request information is displayed with status of request. Ticket number is hyperlink which takes User/Approver to Ticket Number.

**Precondition:**

Actor clicks on View Page Hyperlink on Request Page

**Basic Flow:**

1. User visits View page
2. All information is displayed to user.
3. Actor clicks Ticket Number hyperlink
4. He is redirected to Approver Page

**Exception Flow:**

None

**ID:** UC03

**Use Case:** Approve request on Approval Page

**Actor:** Approver

**Description:**

Approver visits Approval Page. Ticket number and respective information is listed. Approver enters valid Approver mail id and Accepts or Rejects request.

**Precondition:**

1. Approver should visit via hyperlink or mail.

**Basic Flow:**

Approver enters Approver id.

Approver can enter comment.

All fields are validated.

1. Approver clicks on Approve Button.

1. Mail is sent to user.

2. Approver is prompted with successful Dialog Box.

1. Approver clicks on Reject Button.

1. Mail is sent to user.

2. Approver is prompted with successful Dialog Box.

3. Approver clicks on Cancel

1. Approver is redirected to view page.

**Exception Flow:**

1. Approver mail id is invalid

Exception: User gets prompted with error message

**ID:** UC04

**Use Case:** Approver receives mail

**Actor:** Approver

**Description:**

Approver clicks on mail to visit approver page.

**Precondition:**

None

**Basic Flow:**

Approver clicks button on received mail

1. Approver gets redirected to Approval Page

**Exception Flow:**

None

**ID:** UC05

**Use Case:** User receives mail

**Actor:** User

**Description:**

User clicks on mail to visit approver page.

**Precondition:**

None

**Basic Flow:**

User clicks button on received mail

1. User gets redirected to Approval Page
2. User can view Approvers name and status on Approval Page.

**Exception Flow:**

None

**USE Case Diagram**





